

## Help for Not Sure Which Log in to choose: NY.gov or HCS ?

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You most likely are a Health Commerce System (HCS) User if:

- A. you are affiliated with a facility or agency that needs to report information to the State Health Department, or
- B. you are healthcare professional, with a medical license in New York and use HCS applications for Prescription Monitoring Program (PMP) or Physician Profile.

If you are an HCS User or, would like to get an HCS User Account then select and go to the HCS Login Screen.

1. In the HCS Login Screen you can:

- a. **Sign in using your HCS User ID and Password**
  - i. If applicable, use the tools 'Forgot your Password/your User ID'
- b. **Sign up for an HCS User Account** via the links 'Lic.Med.Prof.' or 'All Others'



2. After signing into the HCS home page click the link **ServNY** listed under **My Applications**.

-> **NEW VOLUNTEER (HCS User):**

- a. Follow the ServNY Registration screens entering all required data.
- b. When you reach the ServNY Summary screen click Register.

-> **RETURNING VOLUNTEER (HCS User):**

- a. Review your Volunteer Profile screens verifying your data is complete and up to date.
- b. When you reach the ServNY Summary screen click Confirm.

If you are NOT an HCS User then you will access the ServNY Volunteer System with a NY.gov User Account.

Click



and go to the NY.gov Login screen.

1. In the NY.gov ID Login screen you can:

- a. **Sign In using your NY.gov user account**
  - i. If applicable, use the tools 'Forgot your Username /Password'
- b. **Sign up for an NY.gov User Account** by clicking the button Don't Have an Account?

2. After logging into NY.Gov click



which is located at the bottom of the MYNy Dashboard screen.

**Health Applications**

3. On the next screen, click the link :

